

MEMBRANE CARE & MAINTENANCE GUIDE

Enviroclad Membrane

Version 1.0

General Care

- 1) **Proper Drainage:** Ensure proper drainage on the roof surface by keeping it free of debris, including leaves, twigs, paper, or accumulated dirt. Pay special attention to areas around drains to prevent clogging. Ponding water on the membrane surface can increase the risk of moisture ingress at membrane laps or in case of membrane damage.
- 2) **Chemical Exposure:** Avoid exposing the membrane to chemicals, petroleum products, solvents, grease, oils (including kitchen fat), and other harmful substances.
- 3) **Foot Traffic:** Protect the Viking Enviroclad membrane from regular foot traffic. In areas with expected foot traffic, consider installing extra protection. For more information, contact Viking Roofspec at [0800 729 799](tel:0800729799) or email info@vikingroofspec.co.nz.
- 4) **Tool and Equipment Care:** When working on the roof, take care when placing doors, lids, or sharp objects directly onto the membrane surface. Use protective boards over the membrane before moving units or equipment.
- 5) **Debris Removal:** Regularly remove debris such as glass, bolts, nails, screws, metal shavings, or any other materials that may cause damage to the membrane.
- 6) **Repairs:** Promptly arrange for the repair of any damage by contacting a Viking Approved Applicator. Find a Viking Approved Applicator at www.vikingroofspec.co.nz/find-an-applicator/ page.

Cleaning

- 1) **Annual Cleaning:** Clean Viking Enviroclad membrane roofs annually using a neutral detergent and water. Avoid caustic or acidic cleaners. If the roof is exposed to organic debris like leaves and branches, consider more frequent cleaning.
- 2) **Outlet and Gutter Maintenance:** Clean and clear debris from outlets, overflows, and internal gutters twice annually to ensure proper drainage.
- 3) If collecting water from tanks, disconnect downpipes before using cleaning agents. Irrigate cleaned areas before reconnecting downpipes. Viking Roofspec recommends using Viking Weathered Membrane Cleaner for stubborn stains.

Inspections

- 1) **Regular Inspections:** Establish a regular inspection program. Check roof drainage twice annually, ideally during the autumn and spring seasons. Annual inspections should cover high-risk areas like hatches, drains, rooftop equipment, and a general inspection of the entire membrane area. If possible, inspect the underside for evidence of leaks, structural issues, movement, and other deficiencies. Examine parapets, flashings, and edging for signs of deterioration or moisture infiltration.
- 2) **After Severe Weather:** After severe weather conditions, such as strong winds, hail, or continuous heavy rain, inspect the roof for ponding, debris, or damage to other building elements.
- 3) **After Equipment Work:** After repairing or replacing rooftop equipment (e.g., satellite dishes, air conditioning units), or when the roof is exposed to work that may cause damage, conduct a thorough inspection.

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Leaks

Reporting Leaks: To retain warranty coverage, report any material or workmanship failure within 14 days of identifying a leak or failure. Initial contact should be made with the Viking Approved Applicator who installed the membrane. If the issue is related to workmanship, the Approved Applicator will rectify it within the specified warranty period. If the issue falls under the Product Warranty, the Approved Applicator will communicate with Viking Roofspec, or the building owner can contact Viking Roofspec directly. A technical representative will assess the damage and plan the appropriate rectification steps.

Warranties

Viking Roofspec Enviroclad membrane system is warranted for 20-years. The Viking Approved Applicator named in the Certificate of Workmanship underwrites the workmanship for installation of a Viking Enviroclad system for ten-years for a residential project, or for an agreed period of time for a commercial project. In the event of an issue, these warranties will cover the cost of labour and materials to correct any problem caused by a fault in workmanship or materials supplied by Viking Roofspec. In some cases the Viking waterproofing system may be installed in conjunction with other components not manufactured or supplied by Viking Roofspec, or terminated to building components that may cause or contribute to a leak. Materials not supplied by Viking Roofspec are excluded from the Product Warranty.

For any further information relating to membrane maintenance or information regarding our products, specifications and warranties are available at www.vikingroofspec.co.nz call Viking Roofspec on 0800 729 799

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