

EcoStar Synthetic Slate & Shake Roof

EC - Care & Maintenance - Version 1.0 - 2025

A good maintenance program is as important for your roof's long-term performance. While EcoStar roofing tiles are "low maintenance," there are steps you can take periodically to ensure that your roof performs to expectations.

General Care

The following steps should be done at least once a year:

1. Inspect the tiles for physical damage.
2. Check all flashings and penetrations for signs of deterioration.
3. Check valleys, gutters and downspouts for debris, or blockage. This should be a visual inspection looking for signs of moisture staining, overflowing gutters or blocked drainage.
4. Remove debris or have debris removed from gutters and drains if necessary.

Cleaning

EcoStar roofing tiles may be cleaned if necessary, using a mild detergent such as Simple Green® and a soft bristled brush & thorough rinsing with water to remove any debris. CAUTION - Do not use solvent-based cleaners.

Cautions

- EcoStar tiles are extremely slippery when wet. Make sure to take necessary fall prevention measures.
- Viking Roofspec does not recommend a standard power washer wand because of the danger of lifting and deforming the roof tiles.

Leaks or Damage

Reporting Leaks: To retain warranty coverage, report any material or workmanship failures within 14 days of identifying a leak or damage. Initial contact should be made with the Viking Approved Applicator who installed the EcoStar. If the issue is related to workmanship, the Approved Applicator will rectify it within the specified warranty period. If the issue falls under the Product Warranty, the Approved Applicator will communicate with Viking Roofspec, or the building owner can contact Viking Roofspec directly. A technical representative will assess the damage and plan the appropriate rectification steps.

Warranties

The EcoStar system is warranted for 50-years. The Viking Approved Applicator named in the Certificate of Workmanship underwrites the workmanship for installation of a Viking Enviroclad system for ten-years for a residential project, or for an agreed period for a commercial project. In the event of an issue, the workmanship warranty will cover the cost of labour and materials to correct any problem caused by a fault in workmanship. Issues with the product supplied by Viking Roofspec, will be rectified by Viking as stipulated by clause 10 in your warranty.

In some cases, the Viking EcoStar system may be installed in conjunction with other components not manufactured or supplied by Viking Roofspec, or terminated to building components that may cause or contribute to a leak. Materials not supplied by Viking Roofspec are excluded from the Product Warranty.

For any further information relating to maintenance or information regarding our products, specifications and warranties are available at www.vikingroofspec.co.nz call Viking Roofspec on 0800 729 799.