MEMBRANE CARE & MAINTENANCE GUIDE



Dec-K-ing Membrane

Version 1.0

General Care

- 1) **Provide proper drainage**. Keep the deck surface clean of debris leaves, twigs, paper or accumulated dirt particularly around drains to avoid clogging. Ponding water on the surface of the membrane increases the risk of moisture ingress at membrane laps, or in the event of a puncture or cut in the membrane.
- 2) **Avoid membrane exposure to chemicals**, petroleum products and solvents, grease and oils (including BBQ or kitchen fats)
- 3) **Exercise care with tools and equipment.** Where it is necessary for workers to be on the deck to service units, care should be taken when placing doors, lids or sharp objects directly onto the membrane surface. When moving units or equipment, avoid damage by using protective boards over the membrane prior to moving equipment.
- 4) **Remove debris**, such as glass, bolts, nails, screws, metal shavings etc. and any other material that may cause punctures or cuts to the membrane.
- 5) **Repairs.** Arrange for immediate repair of any damage **using a Viking Approved Applicator**. To find a Viking Approved Applicator visit **www.vikingroofspec.co.nz/find-an-applicator/ page**.

Cleaning

1) Viking Dec-K-ing membrane decks should be cleaned at least annually. If the deck is highly exposed to organic debris (leaves and branches), it should be cleaned more regularly. Hot soapy water applied with a brush or broom will normally suffice. For stubborn stains Dec-K-ing cleaner is the only specified cleaner recommended for use with the Viking Dec-K-ing membrane.

Inspections

- 1) **Regular Inspections**: Establish a regular inspection program. Check-roof deck drainage twice annually, ideally during the autumn and spring seasons. Annual inspections should cover high-risk areas like drains, Air Conditioning units and a general inspection of the entire membrane area. Examine parapets, flashings, and edging for signs of deterioration or moisture infiltration.
- 2) **After Severe Weather**: After severe weather conditions, such as strong winds, hail, or continuous heavy rain, inspect the Deck for ponding, debris, or damage from other building elements.
- 3) **After Equipment Work**: After repairing or replacing equipment (e.g., satellite dishes, air conditioning units), or when the roof is exposed to work that may cause damage, conduct a thorough inspection.
- 4) **Deck furniture**: Ensure the feet of outdoor furniture have not lost the feet caps or BBQs are not puncturing the membrane.

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Leaks

Reporting Leaks: To retain warranty coverage, report any material or workmanship failure within 14 days of identifying a leak or failure. Initial contact should be made with the Viking Approved Applicator who installed the membrane. If the issue is related to workmanship, the Approved Applicator will rectify it within the specified warranty period. If the issue falls under the Product Warranty, the Approved Applicator will communicate with Viking Roofspec, or the building owner can contact Viking Roofspec directly. A technical representative will assess the damage and plan the appropriate rectification steps.

Warranties

Viking Roofspec Dec-K-ing membrane system is warranted for 20-years. The Viking Approved Applicator named in the Certificate of Workmanship underwrites the workmanship for installation of a Viking Dec-K-ing system for ten-years for a residential project, or for an agreed period of time for a commercial project. In the event of an issue, these warranties will cover the cost of labour and materials to correct any problem caused by a fault in workmanship or materials supplied by Viking Roofspec. In some cases, the Viking waterproofing system may be installed in conjunction with other components not manufactured or supplied by Viking Roofspec, or terminated to building components that may cause or contribute to a leak. Materials not supplied by Viking Roofspec are excluded from the Product Warranty.

For any further information relating to membrane maintenance or information regarding our products, specifications and warranties are available at www.vikingroofspec.co.nz call Viking Roofspec on 0800 729

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